



AIBOOST RESOURCE

AIBoost Use Case Library

Practical business examples of how AI can support document processing, image recognition, workflows, EUDR and ESG preparation, and controlled automation of recurring tasks.

Document and image processing

Support for social security papers, shift reports, invoices, delivery notes and tree recognition.

AI assistants and chatbots

Appointment scheduling, smart assistant, document scanning and internal support.

EUDR and ESG support

Answering EUDR questions, form-filling support and ESG report preparation.

AIBoost Use Case Library

AIBoost can be especially useful where work moves across multiple systems, documents, data sources, images, approval steps and internal rules. The examples below help identify where it may be worth testing AI first.

Area	What it can be used for	Why it is useful
Customer service	Handling customer requests and supporting service agents.	Faster handling, fewer handovers and lower service cost.
HR and employee support	Employee questions, onboarding, policies, leave, payroll-related requests and internal support.	Self-service support, fewer repetitive requests and more consistent answers.
Procurement and finance	Supplier risk, procure-to-pay support, invoice handling, PO-receipt-invoice matching and claims support.	Lower risk, more consistent preparation and faster processing.
Image-based AI recognition	Processing social security documents, shift reports, invoices, delivery notes and images related to tree recognition.	Less manual data entry, faster document processing, more consistent checks and more accurate records.
AI assistants	Appointment scheduling assistant, smart internal helper, document scanning and support for recurring administrative tasks.	Faster handling, self-service support, less administration and improved availability.
EUDR support	Answering general EUDR-related questions and providing question-answer based form-filling support for compliance workflows.	Faster access to information, more consistent answers, better documentation and easier compliance preparation.
ESG reporting	Preparing ESG reports, collecting related data, structuring information and supporting report preparation.	Faster reporting, less manual consolidation, better transparency and easier review.

Example use cases

CUSTOMER SERVICE Faster handling of customer requests • AI can help understand what the customer needs, collect the necessary context and route the request to the right knowledge source, system or employee. • Expected benefit: shorter response time, fewer handovers and more consistent customer service.	HR Employee questions and internal support • AI can answer recurring employee questions and help handle requests related to HR policies, internal systems or approval processes. • Expected benefit: less repetitive HR administration, faster answers and more consistent internal support.
FINANCE Finance and approval workflow support • AI can help search data and documents, prepare cases, route tasks and support finance and approval steps. • Expected benefit: shorter processing time, better data quality and more transparent preparation.	IMAGE-BASED AI Processing documents and images • Examples include social security papers, shift reports, invoices, delivery notes or images related to tree recognition. • Expected benefit: less manual data entry, faster processing, more consistent checks and more accurate records.

AI ASSISTANTS Appointment scheduling and smart assistance • An AI assistant can help schedule appointments, answer simple questions, scan documents and support recurring administrative tasks. • Expected benefit: faster handling, less administration, improved user experience and better availability.	EUDR Compliance questions and form-filling support • AI can help answer EUDR-related questions, use approved knowledge materials and support a question-answer based form-filling process. • Expected benefit: more consistent answers, faster information access, better documentation and easier compliance preparation.
ESG Preparing sustainability reports • AI can help collect, structure, summarize and prepare ESG-related data and documents for reporting. • Expected benefit: less manual consolidation, faster report preparation, better transparency and easier review.	

When is a process a good candidate for an AI trial?

- The process includes repeated manual search, document interpretation, image recognition or data reconciliation.
- The task is connected to multiple systems, documents, images, data sources or approval points.
- The outcome can be measured in time, quality, cost or user experience.
- The AI role is preparation, routing, classification, summarization or recommendation. The goal is not uncontrolled decision-making without human oversight.

Note. Prepared for AIBoost communication. The examples are intended as general business information. Actual results depend on the specific client context, data, systems, internal rules and implementation conditions.